Afrigadget Labs
LIMITED

COMPANY PROFILE
2026 Edition



ICT SYSTEM INTEGRATOR AND SUPPLIER

# Trusted ICT supply for Kenya's institutions.

Hardware, software, accessories and technical support for government, business, education and non-profit organisations, delivered to all 47 counties.

AGPO certified | PPRA listed | KRA VAT registered | Authorised HP partner

**afrigadgetlabs.co.ke**
Rehema College House, Koinange Street, Nairobi

2026 AT A GLANCE

# An ICT partner built for the way institutions buy.

Afrigadget Labs supplies the technology that keeps offices, classrooms and public services running: genuine, warranted equipment and software, quoted formally, delivered to site and supported long after it is installed.

| 130+ | 47 | 2,000+ | 24/7 |
|---|---|---|---|
| Institutions served across Kenya | Counties we deliver to | Products in our catalogue | Emergency technical support |

### AGPO certified

Access to Government Procurement Opportunities.

### PPRA listed

Listed with the Public Procurement Regulatory Authority.

### KRA VAT registered

Tax-compliant invoicing, KRA PIN P052429485W.

### Authorised HP partner

HP partner and reseller certification.

## Inside

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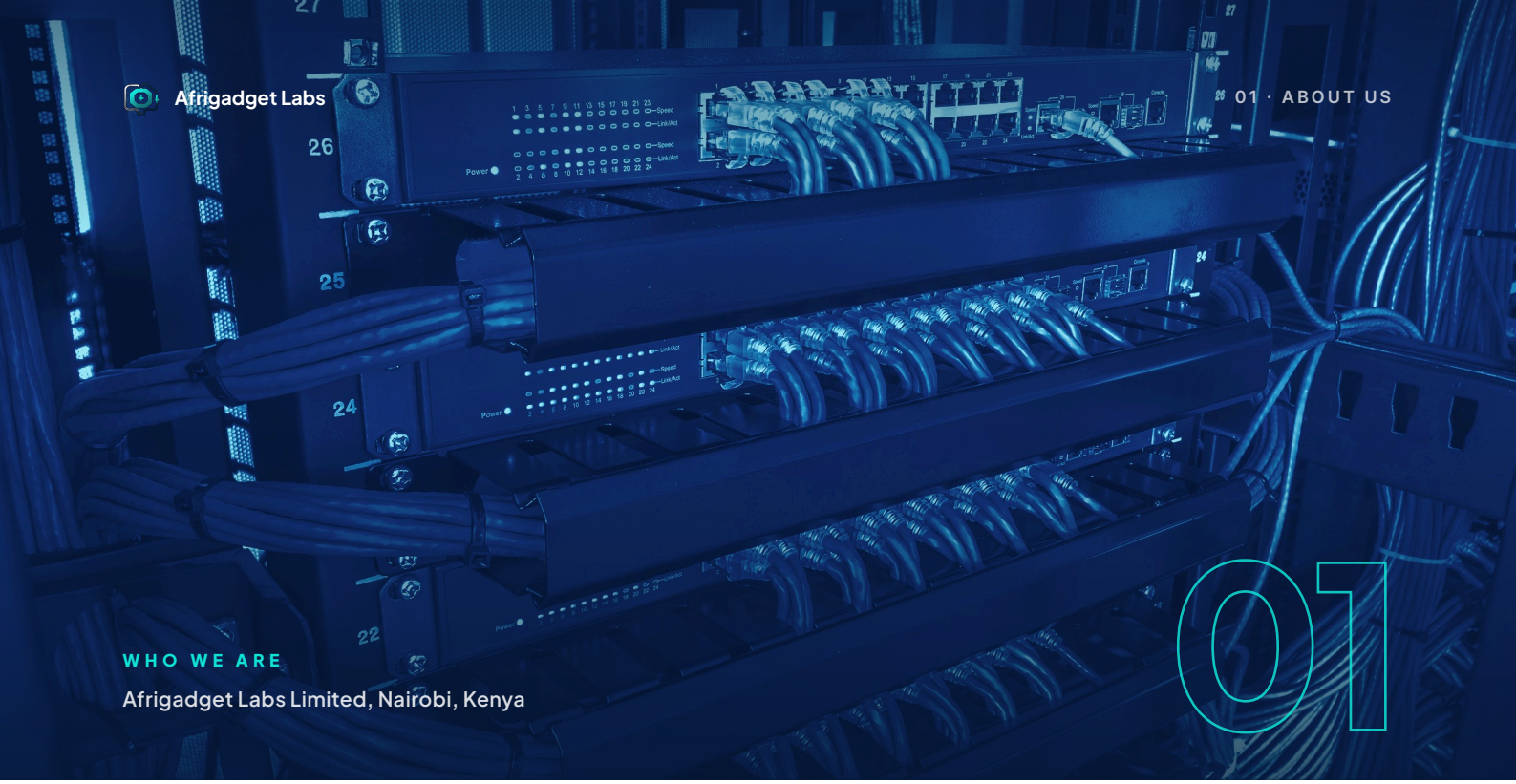
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WHO WE ARE

Afrigadget Labs Limited, Nairobi, Kenya

01

01 ABOUT US

# A leading ICT system integrator and supplier, based in Nairobi.

Specialising in cutting-edge hardware, software and accessories, we empower SMEs, corporates and institutions with scalable and reliable technology solutions.

Our clients include ministries, commissions, county governments, state corporations, universities, hospitals and NGOs. We work the way public procurement works: formal quotations, Local Purchase Orders, delivery to site and proper invoicing, with the registration and tax documents a supplier file needs.

From a single laptop to a full network installation, we source from authorised channels, deliver what was specified, and stay on hand to set it up and support it.

### Why institutions choose us

**Genuine and warranted**
Sourced from authorised channels, with valid manufacturer warranties.

**One-stop supply**
Hardware, software, accessories and support under one roof.

**Procurement-ready**
AGPO certified, LPOs accepted, formal quotations on request.

**All 47 counties**
Same-day delivery in Nairobi, next day countrywide.

**Rehema College House, Koinange Street**
1st Floor, Office A12, Nairobi · P.O. Box 47105-00100

Company No. **PVT-271JVQ3K**
KRA PIN **P052429485W**

02 VISION AND MISSION

OUR VISION

# To become the go-to ICT partner in East Africa, trusted for innovation, quality and end-to-end service.

OUR MISSION

To provide high-performance, cost-effective technology solutions that enhance productivity and drive business growth. We deliver expert consultancy, streamlined procurement, professional installation and ongoing support.

HOW WE DELIVER

**Expert consultancy**
The right specification for the job and the budget.

**Streamlined procurement**
Quotations, LPOs and tenders handled properly.

**Professional installation**
Set up, configured and ready to use.

**Ongoing support**
Maintenance, repairs and help when it matters.

03 CORE VALUES

# Four values behind every order we fulfil.

They shape how we quote, source, deliver and support, for every client.

## Customer-centricity

We focus relentlessly on understanding and exceeding client needs.

01

## Integrity and excellence

Upholding the highest ethical and technical standards.

02

## Innovation

Continually adopting new technologies and tailored solutions.

03

## Accessibility and sustainability

Offering solutions that are affordable, scalable and designed for long-term impact.

04

> We affirm our commitment to quality in every engagement, ensuring that clients receive dependable ICT solutions that enhance business efficiency and productivity.

FROM OUR QUALITY ASSURANCE POLICY

04 WHAT WE SUPPLY

# One-stop ICT supply, under one roof.

Hardware, software, computer accessories and technical support, conveniently provided in one place to meet all your technology needs seamlessly and efficiently.



### Computers

Laptops, desktops, workstations and monitors for every desk.



### Servers and storage

Servers, external storage (HDD and SSD) and flash drives.



### Networking

Routers, switches and structured cabling: LAN, WAN and fibre.



### Printers and scanners

Office printers, multifunction devices, scanners and toners.



### Power backup

UPS and power-backup systems that keep work running.



### Display and presentation

Projectors and displays for boardrooms and classrooms.

**Brands we supply**

A selection from our catalogue

HP · DELL · Lenovo · APC · EPSON · SAMSUNG · logitech · tp-link · UBIQUITI NETWORKS · ASUS · SanDisk · alhua TECHNOLOGY

04 WHAT WE SUPPLY

# Software, security and the accessories that finish the job.

## Software
Licensed and supported

- Operating system licensing and productivity tools
- Antivirus and cybersecurity solutions
- Cloud, backup and recovery software

## Development solutions
Built around how you work

- Custom business applications
- ERP integration

Software built around the way your organisation works, integrated with the systems you already run.

## Accessories
Everything around the device

- Keyboards, mice and headsets
- Docking stations and USB hubs
- Cables, adapters and surge protectors
- Printer toners
- Network cards
- External drives and flash drives



## Accredited and partnered
We operate under recognised ICT supplier and partner accreditations.

**Authorised HP partner**
HP partner and reseller certification

**Leading OEMs**
Partnerships with Eaton, Kaspersky and Microsoft

**ISO 9001:2015 principles**
Applied through our supply chain and operations

**Genuine products**
From authorised channels, fully warranted



05 SERVICES AND SUPPORT

# Support that lasts beyond delivery.

Our technicians set up, maintain and support the equipment we supply, on site or remotely.

### Device setup and configuration
Ready to use from day one, configured for your network.

### Software installation and licensing
Genuine licences, installed and activated.

### Maintenance and repair
Diagnosis and repair, with manufacturer warranties honoured.

### On-site technical support
A technician at your premises when it needs hands on.

### Annual Maintenance Contracts
Planned, regular care for your equipment under a yearly contract.

## Subscription support plans

Monthly Yearly

Businesses and institutions can subscribe to IT support, including:

- Regular system check-ups
- Remote assistance
- Software updates and security patches

## 24/7

**Emergency support**

When something critical stops working, call us any time.

**Call 0722 514 738**

06 WORKING WITH US

# From quotation to invoice, done properly.

A clear, documented process that fits your procurement procedures.

1 **Request a quote**
Online, by email, on WhatsApp or by phone.

2 **Formal quotation**
A pro-forma invoice, usually within two hours.

3 **Issue your LPO**
We accept Local Purchase Orders on accepted quotations.

4 **Delivery**
Same day in Nairobi, next day countrywide.

5 **Invoice**
Approved organisations pay within 30 days of delivery.

## Tenders and bulk supply
Government and institutional

We bid on tenders across all 47 counties and for Kenya's parastatals, and supply bulk contracts for corporates, government agencies, schools and NGOs. Send us your requirements or tender documents for a full quotation.

sales@afrigadgetlabs.co.ke

## For your supplier file
Registered and compliant

| | |
|---|---|
| Company registration | **PVT-271JVQ3K** |
| KRA PIN | **P052429485W** |
| Certifications | **AGPO · PPRA listed · VAT** |
| Postal address | **P.O. Box 47105-00100 Nairobi** |

## Easy ways to pay
Mobile money, card, bank transfer or LPO. Pay on delivery in Nairobi.

M-PESA · airtel money · VISA · mastercard · PayPal

## Order or request a quote online
Browse over 2,000 products with live prices and stock, and request a formal quotation in minutes.

Request a quotation →

07 BUSINESS MODEL AND GROWTH

# How we create value, and how we have grown.

## 2.7×

### Revenue growth from 2021 to 2024

Revenue has grown every year since 2021, across product sales, contracts and support.

- Revenue index, 2021 = 100
- Growth on the year before

### Revenue generation

Indexed to 2021 = 100; 2024 = 274




01

### Product sales

Direct sale of computer hardware (laptops, desktops, printers, servers), software (licensed operating systems, office suites) and accessories (keyboards, hard drives, routers).

02

### B2B contracts

Bulk supply contracts with corporates, government agencies, schools and NGOs.

03

### After-sales services and support

- Device setup and configuration
- Software installation and licensing
- Maintenance and repair services
- On-site tech support and AMC

04

### Subscription support plans

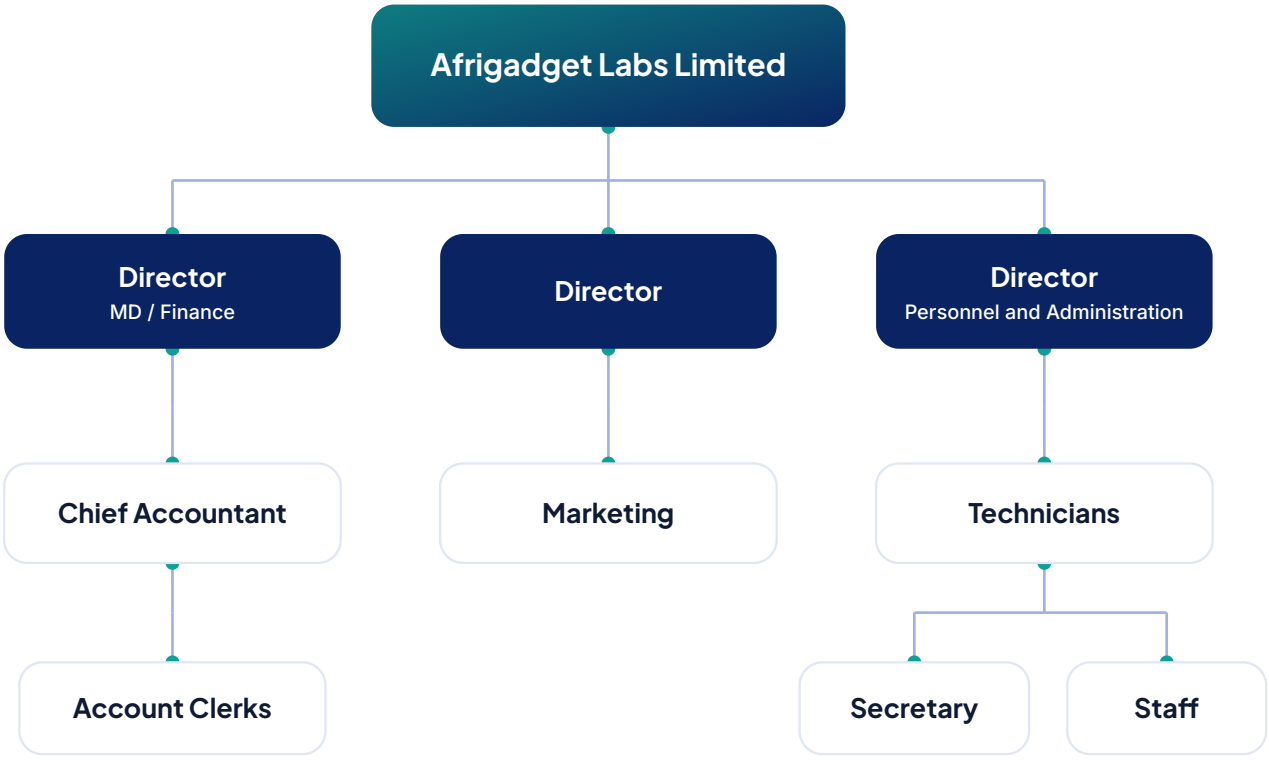
Monthly or yearly IT support plans for businesses and institutions:

- Regular system check-ups
- Remote assistance
- Software updates and security patches

08 ORGANISATION STRUCTURE

# Clear lines of responsibility.

Three directors lead the company, with finance, marketing and technical teams reporting to them.




### Finance

The chief accountant and account clerks report to the MD / Finance director.

### Marketing

The marketing team reports to the second director.

### Technical and administration

Technicians, the secretary and staff report to the director for personnel and administration.

**Henry Mwaniki Mburu**
Director and your contact person
0722 514 738
info@afrigadgetlabs.co.ke

09 QUALITY ASSURANCE

# Quality Assurance Policy

## 1 Policy statement

Afrigadget Labs Limited is committed to delivering high-quality ICT products and services that consistently meet or exceed customer expectations. Our Quality Assurance Policy ensures that all hardware, software and computer accessories supplied are sourced, delivered and supported in line with internationally recognised standards and best practices.

## 2 Principles underpinning the policy

This policy is guided by the following principles:

- **Customer focus:** prioritising customer satisfaction through reliable, genuine and high-performing ICT solutions.
- **Compliance:** adhering to statutory, regulatory and industry standards in all our operations.
- **Continuous improvement:** regularly reviewing processes, supplier performance and client feedback to enhance quality.
- **Integrity and transparency:** ensuring honest communication, accurate product specifications and fair business practices.
- **Professional competence:** training and equipping staff to maintain technical expertise and provide excellent service.

## 3 Quality assurance accreditation

Afrigadget Labs Limited operates under recognised ICT supplier and partner accreditations, including:

- Authorised HP Partner and Reseller Certification
- Partnerships with leading OEMs (Original Equipment Manufacturers) such as Eaton, Kaspersky and Microsoft
- Compliance with ISO 9001:2015 Quality Management System principles, applied through supplier chains and internal operations

## 4 Extension of policy to products and services

Our Quality Assurance Policy extends to:

- **Products:** guaranteeing that all ICT hardware, software and accessories supplied are genuine, sourced from authorised channels and covered by valid manufacturer warranties.
- **Services:** ensuring timely delivery, professional installation, after-sales support, and honouring warranties and Service Level Agreements (SLAs).
- **Customer support:** maintaining responsive communication channels to address queries, faults and feedback promptly.

## 5 Commitment

Afrigadget Labs Limited affirms its commitment to quality in every engagement, ensuring that clients receive dependable ICT solutions that enhance business efficiency and productivity.

Our Terms and Conditions and Privacy Policy are published at afrigadgetlabs.co.ke.

SIGNED



**Henry Mwaniki Mburu**
Director, Afrigadget Labs Limited



10 OUR CLIENTS

# Trusted by 130+ institutions across Kenya.

A selection of the public bodies, state corporations, universities and organisations we have supplied.

## GOVERNMENT, COMMISSIONS AND REGULATORS 9

- Kenya Revenue Authority
- CRA
- EACC
- KNBS Kenya National Bureau of Statistics
- NHIF
- TRA Tourism Regulatory Authority
- AFA
- TBK Tea Board of Kenya
- NG-CDF

## STATE CORPORATIONS, UTILITIES AND COUNTIES 5

- KenGen
- KPC
- KOFC
- THIWASCO
- West Pokot County

## EDUCATION, RESEARCH AND HEALTH 9

- KSG
- KICD Kenya Institute of Curriculum Development
- KISM
- KEFRI
- Kisii University
- Meru University of Science & Technology
- Chuka University
- KNH
- MTRH

## FINANCIAL AND NON-PROFIT 2

- Airports Savings and Credit Co-operative Society Ltd
- Islamic Relief

CONTACT LET'S TALK



# Let's equip your organisation.

Send us your requirements and we'll come back with a formal quotation, usually within two hours.

### Visit us

Rehema College House
Koinange Street, 1st Floor
Office A12, Nairobi
P.O. Box 47105-00100

### Call or WhatsApp

**0722 514 738**
**0718 275 891**
24/7 emergency support

### Email

**info@afrigadgetlabs.co.ke**
**sales@afrigadgetlabs.co.ke**

### Opening hours

Mon to Fri: 8 AM to 5 PM
Saturday: 9 AM to 1 PM
Closed Sundays and public holidays

### Shop and quote online

Live prices and stock.
**afrigadgetlabs.co.ke**

### Chat on WhatsApp

Scan to message our team.
**+254 722 514 738**

CONTACT PERSON

**Henry Mwaniki Mburu**
Director
0722 514 738


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